



CHALLENGE »

Owens & Minor was faced with an expansive, labor-intensive layout that required excessive manual handling of products during processing. This also led to an inordinate amount of travel by teammates while processing orders. Management's ability to impact overall customer satisfaction around late deliveries and order accuracy was greatly diminished.

SOLUTION »

PeakLogix designed and installed a 3-level picking system with pick divert technology and label sorting capabilities. The workload was directed to the teammates which addressed the concerns of excessive travel, improved picking accuracy and increased overall efficiency.

RESULTS »

Owens & Minor's customers have recognized and enjoyed the overall improvement and consistency in services. Additionally, Owens & Minor has shown many benefits since implementation; reduced teammate turnover, improved moral, improved safety and savings in operational expenses. Owens & Minor hopes to exceed their original Return-on-Investment goal based on initial results.

Specs »

- Reconfigure existing distribution facility with the least amount of impact to customer satisfaction.
- Install a new 3-level, 250' long Pick Module with over 4,000 pick locations.
- Smart conveyor system diverts totes to multiple pick zones, including a mezzanine and Quality Control area and then to sortation where a 12-lane narrow belt sorter diverts totes and cases to outbound destinations.

"The entire PeakLogix team did a great job starting with the design phase through implementation. The on-site support of Barry Seigla and Matt Cummings made the construction phase run much smoother than anticipated. The selected subcontractors hit the planned marks and completed the project on time even with some added changes we made along the way."

Ken Miranda, General Manager, Owens & Minor, Los Angeles